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SCRIPTSHELVES

Track and Trace scripts. Notify your patients

A pharmacy has multiple processes running simultaneous to get a prescription to the patient. A prescription can be instantly handed out, prepared earlier on, delivered home, collected in the shop or needs to be checked with the doctor. All these processes lead to prescriptions that are stored in one or multiple locations waiting for the next step. Often it looks as the picture below.

The problem is that prescriptions are just waiting, are difficult to find or even get lost!

Furthermore it is unclear what the next step is for these prescriptions. Are they going to be collected? Will they be delivered? What is the current status? Is the patient aware that they should collect their prescription?

What is ScriptShelves?

ScriptShelves is a solution that helps the pharmacy team to organize and manage prescriptions in the different stages of the process. ScriptShelves provides prescription track and trace and notifies your patients automatically by text message or email.

Pharmacy with ScriptShelves.

Pharmacy without ScriptShelves.

Simple & Reliable
Fast & Compact

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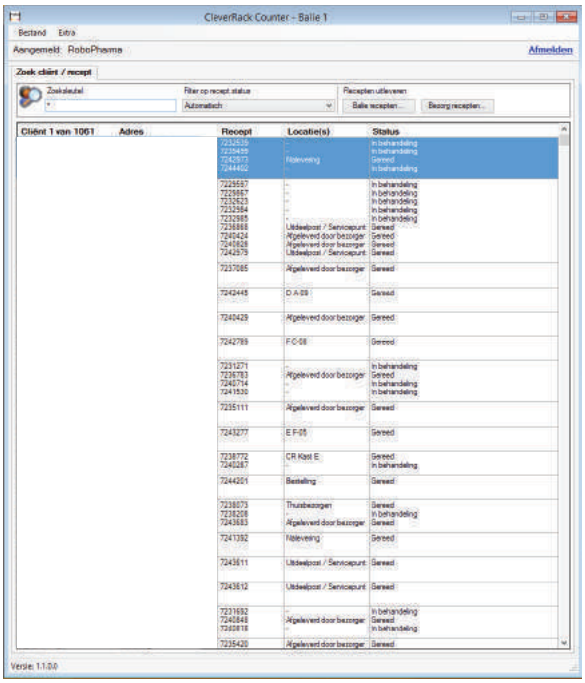
How ScriptShelves works

ScriptShelves offers the solution to these problems.

1. A ScriptShelves Rack contains baskets with barcodes and positions to store these baskets all with unique locations and barcodes. All prescription items can be collected in the basket. When all items are collected it can be put into a prescription bag including label.

2. Using the PMR or RoboLabel a prescription bag label is printed and applied. This includes the patient information and a unique barcode.

3. The basket with the prescription bag can be stored in the ScriptShelves Rack. Using a wireless scanner the prescription bag label and the location barcodes are scanned. ScriptShelves software automatically links the location with the prescriptions, updates the database and sends a notification to the patient. This notification can be sent via text message or email. The patient receives a message with the request to come and collect the prescription within two days. Eventually with a collection pincode.



ScriptShelves Counter: Quickly find the right prescription for your patient.

ScriptShelves Rack including barcode and location numbering.

4. A patient comes to collect their prescription at the desk. A staff member uses ScriptShelves software on the counter computer to quickly find the prescription. This is done by using their name, date of birth or prescription number. The ScriptShelves software shows the location number and optionally the pick to light systems indicates the right prescription. The staff member retrieves the prescription and hands it to the patient. The location is now free to be used for the next prescription.

5. Reminder notifications can be set. For instance, when a patient hasn't collected their prescription after two days they receive a reminder notification.

6. Locations can be task driven. For instance, prescriptions that need to be delivered can all be stored on one location. When the driver comes to collect the prescriptions, the location barcode is scanned and receives the data of all prescriptions, names and addresses to be delivered.

ScriptShelves pick to light.

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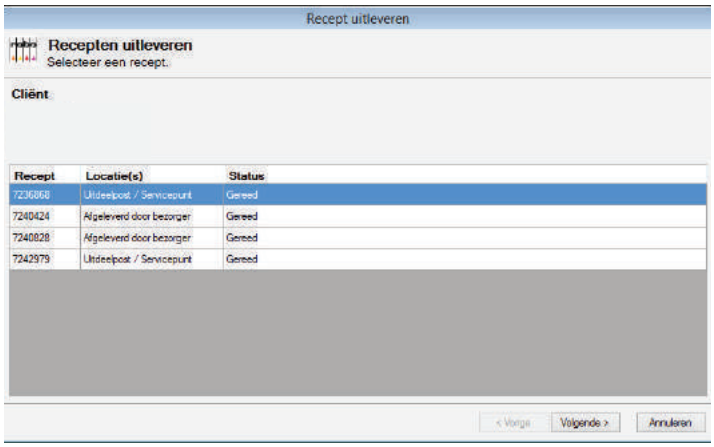
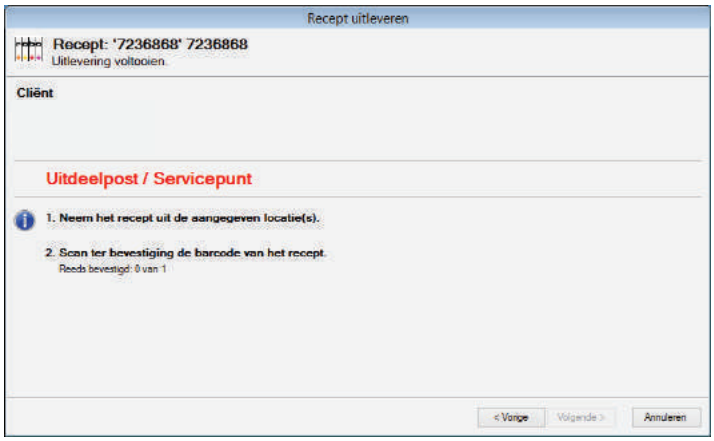
ScriptShelves solutions consists of

- RoboPharma ScriptShelves software.
- Computer, wireless scanner, labels.
- Notifications to patient.
- Reminder notifications to patient.
- Task driven locations that can store multiple prescriptions.
- Optional: Racking, baskets with barcodes.
- Optional: Racking upgraded with Pick-to-Light system.
- Optional: Racking upgraded with auto detect system.
- Optional: Reporting functionalities.
- Optional: integration with RoboPharma RoboWall 24/7 collection point.
- Optional: Integration with RoboPharma Routing Software to plan prescription delivery.

Note: It is also possible to use your existing storage locations.
A RoboPharma Engineer will label each appointed location with a unique location barcode label and install ScriptShelves software.



Delivering a standard prescription from the ScriptShelves Rack. After double-clicking on a patient in the main screen, the following dialog is opened. Select the prescription.



The next page in the dialog shows the location of the prescription in the ScriptShelves Rack. To confirm the handing over of the prescription to the patient, the barcode of the prescription must be scanned to check out the prescription.

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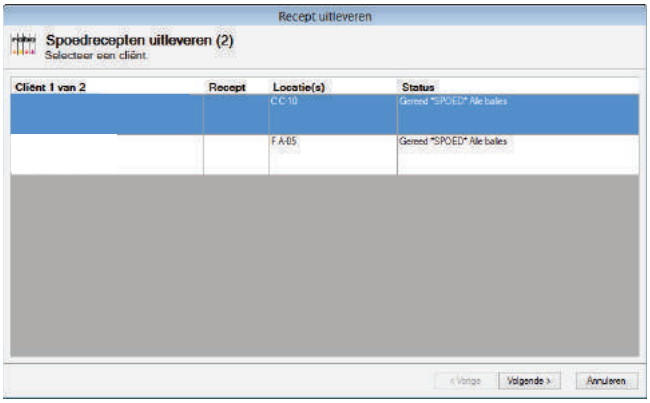
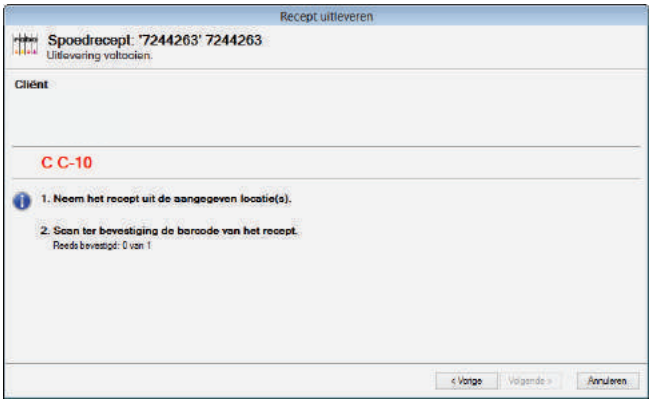
Delivering priority prescription.



Step 1: Select prescription
(if more than 1 emergency prescription)



Step 2: Location of prescription shown, scan the barcode of the prescription to confirm handing over the prescription to the patient.

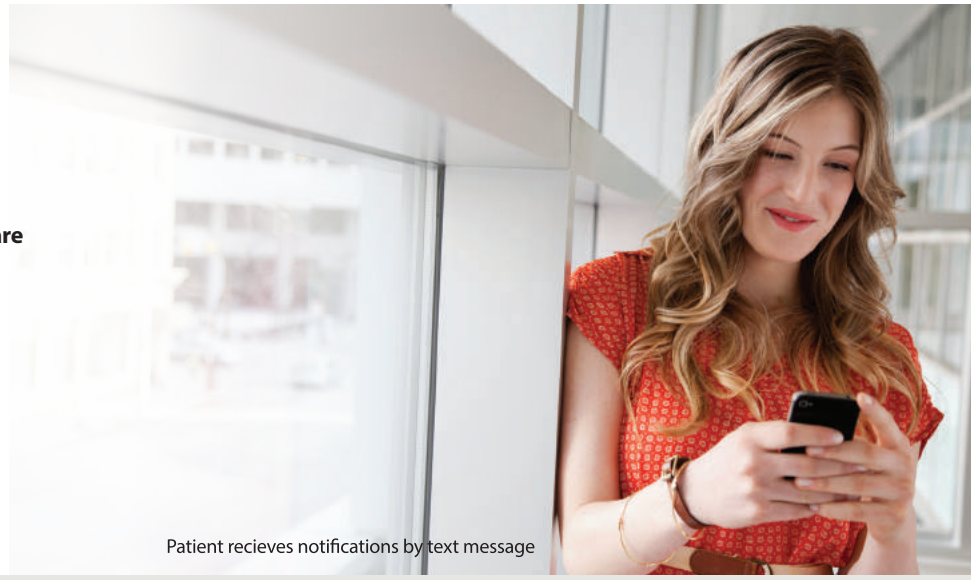
Benefits

ScriptShelves saves you time and your patients will collect earlier

- Store prescription items in one convenient and traceable basket.
- Always know the status and location of all your prescriptions.
- Your patients stay informed and up to date.
- Increase customer satisfaction.
- Fewer interruptions by patients whose prescription isn't complete yet.
- No more searching for prescriptions, less waiting time for your patients.
- Alternatively: Patients can pick up their prescription(s) from a 24/7 RoboWall Collection Point.

More information?

Interested to know how ScriptShelves Software can help to optimise your business?
Please call RoboPharma on
+31 (0) 416347172 (NL)
or email sales@robopharma.com.



Patient recieves notifications by text message

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